



## A New Institute for a New Era

This is our first communication in 2020 as we begin the next century of our organisation. We have made some good progress on our plans to create the leading Global Institute for Transport & Logistics Professionals.

Our CILT International Trustees met with the CILT UK Trustees in January and agreed the next stages to progress that vision. Our priority area is education and training and in January, we made the decision to appoint Jon Harris full time as the International education lead. Jon will lead the work with David Jordan, CILT UK Director of Education, Training & Qualifications, and Keith Newton to integrate our teams and plans with a focus to drive opportunities & revenues globally.

### A New Challenge

The Covid-19 threat has presented the Institute with a global challenge and the Trustees have been considering how best to respond. CILT has a reach across many of the countries affected by the virus and has seen the difficulties presented to many on how to stay safe and avoid catching or transmitting it. Please do continue to stay safe and observe all the guidance given. This will require a huge effort and sacrifice by us all and we stand alongside each CILT Member and each CILT country as they meet these challenges in the professional sector and in their daily lives.

### Our Immediate Response

We are taking a number of defensive actions as an organisation as a result of listening to our CILT countries and our partners and applying good advice.

- We have made the decision to postpone the Convention & the Africa Forum until 2020. New dates will be communicated shortly with the Africa Forum targeting March 2020 and the Convention June 2020.
- Our price increase for our International Courses due on 1<sup>st</sup> April 2020 will be deferred for 12 months until 1<sup>st</sup> April 2021 to enable our training providers to be better placed to respond to the new economic situations globally
- We are working with our 85 training providers & CILT branches to look at delivery on line and ways to examine outside of the classroom setting
- Alongside this, we are looking at how we can speed up the join up to protect revenues and develop our education offerings across the world and in the UK. This is a real opportunity to show benefits from combining our expertise and ideas
- We are taking the necessary actions immediately to focus spend and resources on critical services to members and countries and will take savings in travel and selected project areas to manage cash flow over the next 6 months at least

### Leading the Profession globally

In every crisis, there are opportunities, and, as CILT, we want to use this to extend our capabilities to equip members and professionals, wherever they are in the world, to meet the changing circumstances that arrive.

We will do this by:-

- Creating best practice networks to share learnings on dealing the virus
- Using those networks to explore ways to adapt to the changing needs of transportation and the supply chain across the world.
- Providing countries with information on how to respond to local situations through best practice global solutions
- Opening up more effective, electronic communication tools to link our meetings and our experts across the CILT community

Our initial work in this area will be to establish an accessible global meeting platform, fast track the International Business Forum pilot plans by focusing on key, deliverable sectors of the industry, and creating sector focused best practice sharing of ideas and examples of responses that can deliver real benefit into the new reality.

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An example of one such response is that launched last weekend by CILT UK to tackle the issue of lack of manpower and skills in the National Health Service in the UK and industries like food retailing under pressure from high demand:

**The Chartered Institute of Logistics and Transport (CILT) is calling for cross sector collaboration to ensure that as a profession we are equipped to respond to the coronavirus crisis.**

We have seen a rapid pivot in operational needs, with demands on the logistics sector soaring as home delivery and pharmaceutical supply chains are put under pressure.

Conversely, as home working grows, so demand for public transport has fallen. We believe as a profession we can work together to meet this challenge.

For example, the NHS Supply Chain has made an urgent request for VNA drivers and forklift truck drivers to assist warehouse operations.

CILT is providing a service to match organisations together so that those who have capacity can help those in need, by making available staff, vehicles and expertise to support the supply chain.

**We are asking you to contact us and let us know if:**

- You are a logistics or supply chain organisation and have operational shortages including drivers, warehouse operators and vehicles
- You are a passenger transport operator with resource availability including, drivers and vehicles
- You are a vehicle rental company with available vehicles
- You are a retired member of CILT – who is not classified as “high risk” – and able to offer your services and expertise to logistics operations at this time

As the pharmaceutical, medical and grocery supply chains begin to witness a rise in demand, CILT will be putting together a database of available resources for cross-sector collaboration to ensure the UK is able to respond to this crisis.

**Contact; [covidresponse@ciltuk.org.uk](mailto:covidresponse@ciltuk.org.uk) letting us know:**

- How many vehicles, drivers or staff you have available and where you are located
- How many more vehicles, drivers or staff your operation requires at this time and where you are located
- For retired or semi-retired members: what your skills and area of expertise are, location and sector experience

If you have the necessary resources to support the NHS, please contact [Mujahir Rahman](#), Business Manager, NHS Supply Chain.

Kind regards,

**Kevin Richardson FCILT**  
Chief Executive,  
CILT(UK).

## Value & Opportunity for Members & new Members

We will need to work hard at developing these opportunities and will be asking you all to help us do that alongside your task of continuing to serve your members in your countries in the difficult times ahead. One of each country's key tasks is to retain membership and education incomes at a time when they will be under threat locally. We would encourage you to keep looking for opportunities to prove the Institutes worth, as well as how you can bring in the global capability to help.

## Stronger Together!

We have successfully created an Institute where when we say “Stronger Together”, we say, write and shout that with a knowledge that we have, together, created a sense of community and brand that is powerful and engaging. The challenge of the coming months is to turn that into an Institute is begun to be seen as providing relevant and timely solutions for our fellow professionals as they grapple with the real and powerful new problems.

Keep safe in all you do

**Dato Radzak Malek International President**  
**Alan Jones Chair of the IMC and Chair of CILT UK**

**Dial in (UK Callers)**  
**Dial in (International)**  
**Participant code**

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