

Dear IESC Core Member

Please see email below from CILT India together with the two attachments as extra items for the IESC Meeting on Friday 1st February for your attention.

Kind regards.

Zoe Roberts

International Education Services Manager

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Registered Charity Number:313376

From: Keith Newton (INT) <Keith.Newton@ciltinternational.org>

Sent: Wednesday, January 23, 2019 2:35 PM

To: Jon Harris (INT) <Jon.Harris@ciltinternational.org>; Zoe Roberts <Zoe.Roberts@ciltinternational.org>

Cc: 'Jan Steenberg' <jansteenbergh@hotmail.com>

Subject: Response from CILT India - IESC pre read: Education Audit Gap : Response

Zoe / Jon

This is the response as requested from CILT India. I haven't been through it but we will need to send out the email and the 2 attachments as part of the IESC pre read. Could Zoe action?

Thanks

Keith

From: National Chairman - CILT India <chairman.ciltindia@gmail.com>

Sent: 23 January 2019 11:33

To: Keith Newton (INT) <Keith.Newton@ciltinternational.org>

Subject: Education Audit Gap : Response

My dear Keith,

Greetings from CILT-India Team

We are grateful for the help and guidance you have been extending to CILT India in our efforts to streamline our systems and processes to enable restoration of full territorial status at the earliest.

You would recall your visit, our presentations to you and detailed discussions you had with the different teams in CILT-India. We have since acted on your advice and have taken appropriate actions to plug the various gaps identified by us jointly. We have also

been keeping you posted on these actions on a regular basis during the various interactions between our team and yourself and Jon.

As already reported we have strengthened the governance structures as guided by you and the 'conflict of interest' issue was also taken care of. Further, we have reconstituted the Education sub-committee under advice to you.

Coming to specifics, the audit report prepared by CILT-International had identified 7 gap areas, which, according to us, have been bridged as per the status report given below:

Gaps Identified in 2017	Remarks
Area 1 - Risk of incoherence leading to education policy becoming fragmented.	We have adopted the norms of CILT International and the strengthened governance structures would focus attention to ensure that there are no deviations. However, we have no accredited institute at present and validation of the strategy evolved can be done only when an opportunity is provided to activate these processes.
Area 2 – Streamlining of Education processes	It is our firm commitment that the processes adopted by CILT International are replicated in each area of the overall process.
Area 3 – Regular sharing of actions taken by CILT-India through holding regular tele-conferences.	Tele-conferences were regularly held and during the visit of Jon to India we jointly audited two organizations – one University and another Institute. In the process three of our members were also trained. These interactions would be re-started once we have some work assigned to us by CILT-International.
Area 4 – Clear visibility is needed in our interactions with the education service providers.	As of now we have no service providers but the recommendation is accepted.
Area 5 – Consensus in the norms governing the relationship vis-à-vis the service providers needs to be ensured.	We have absolute clarity that we have to deal with the service providers in a fair and transparent manner and maintain 'equidistance from all' Systems adopted by CILT-International would be replicated. However, as of now we have no service providers.
Area 6 – Resolution of Transglobe affair .	The issue has been closed in consultation with and under guidance of CILT Intl. It has been a valuable learning experience for us.

<p>Area 7 – Operationalisation of the process of restoration of Territorial status.</p>	<p>As of now we have no service providers to operationalise the revised systems and processes. Progress in this area will be possible only when we are given authorisation to supervise some service providers—possibly the newly accredited University.</p>
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Ragini and Harsh held regular teleconferences with you and Jon and have acted on your advice. I had asked them to prepare a status report and a detailed note from them, which is enclosed as **Annexure I**.

During the last visit of Jon Harris from CILT International for accreditation of 02 institutes (Namely: Amity University and Knowledge Foundation), CILT India has only acted as a facilitator. No further outcome pertaining to the same has either been disclosed or shared officially to me.

We should now start to act afresh wherein CILT International should guide CILT India and pave a way forward for all similar activities related to education.

The key issue for CILT-India now is to validate the changes in the systems and processes which have been undertaken under the guidance of CILT-International. Only after gaining experience can further gaps, if any, be addressed in consultation with CILT-International. The academic session will start in July and I am sure that they will be able to enrol students and start the work in right earnest.

Another important area is the need to finalize the revenue sharing arrangements between CILT-International and the Territories so that necessary preparatory work can begin well before the next academic session starts.

I believe the above clarification fulfils your requirements in respect to education audit gaps and IESC will take a favourable action for restoration of territorial status of CILT India.

With best regards,

Shanti Narain